NetSTAR Global, Inc. (hereinafter referred to as the “Company”) is strongly aware of the social importance of protecting personal information; it hereby prescribes as follows a policy related to protecting personal information; and it is conducting activities to formulate, implement, maintain, and improve mechanisms for managing personal information.

1. **Ensuring the safety of personal information**
   1. When handling personal information, the Company will comply with applicable laws, regulations, and other standards.
   2. The Company will make board members and employees aware of the importance of protecting personal information and will formulate and reliably implement regulations for protecting personal information in order to appropriately use and protect personal information.
   3. In order to maintain and improve mechanisms for managing personal information, the Company will continuously conduct education and instruction for board members and employees.
   4. The Company will establish a person responsible for management in each department that handles personal information and will strive to appropriately manage personal information.
   5. The Company will implement information security measures and other safety measures and will strive to prevent unauthorized access to personal data (including personal information that (i) the Company acquires or intends to acquire; and (ii) the Company intends to handle as personal data)(hereinafter the same in this item) or the loss, manipulation, destruction, or leaks of personal data.
   6. The Privacy Policy, personal information protection policy, related regulations, and mechanisms for managing personal information will be reconsidered as necessary and continuously improved.
2. **Disclosure or provision of personal information to third parties**  
   Except in the cases below, the Company will not disclose or provide personal information to third parties.
   1. Cases in which the person has agreed
   2. Cases based on laws or regulations
   3. Cases in which there is a need to protect a human life, body, or fortune, and when it is difficult to obtain a principal’s consent
   4. Cases in which there is a special need to enhance public hygiene or promote fostering healthy children, and when it is difficult to obtain a principal’s consent
   5. Cases in which there is a need to cooperate in regard to a central government organization or a local government, or a person entrusted by them performing affairs prescribed by law and regulations, and when there is a possibility that obtaining a principal’s consent would interfere with the performance of the said affairs
   6. Cases in which the third party is an academic research institution and needs to handle personal data for the purposes of academic research (This includes cases in which part of the purpose of handling personal data is for the purposes of academic research and excludes cases when there is a possibility that the rights and interests of individuals will be unfairly violated.)
   7. Cases in which the Company entrusts business affairs in whole or in part to a subcontracted party within the scope necessary to achieve the purpose of using the information (In such a case, the Company will be responsible for appropriately managing the usage.)
   8. Cases in which business will be succeeded because of a merger or other reason
   9. Cases in which the joint utilization stated in 4 “Joint utilization of personal information” will be conducted (In such a case, the Company will be responsible for appropriately managing the usage.)
3. **Utilization purposes of personal information**Except in cases prescribed in laws and regulations, when obtaining personal information, the Company will clearly indicate, give notification of, or publicly disclose the utilization   purposes, and then obtain personal information within the scope that is necessary and use it within the scope of the utilization purposes. The Company’s utilization purposes of personal information are as stated below.
   1. **Customers’ personal information**
      1. Provision of the Company’s products and services
      2. Provision of information related to the Company’s products and services  
           
         \*The Company may obtain and analyze information, such as email messages sent by the Company and histories of browsing of the Company's website, and undertake to provide information or improve quality according to the customer's interests and preferences.
      3. Provision of support related to the Company’s products and services
      4. Planning, research, and development for the Company’s products and services
      5. Registration with a members-only website of the Company and provision of members-only services  
           
         \*The Company may obtain and analyze information, such as histories of browsing of a members-only website of the Company, and undertake to provide information or improve quality according to the customer's interests and preferences.
      6. Implementation of sales promotion activities for the Company’s products and services, such as sending information about and operating campaigns, exhibits, and events
      7. Provision of information related to products and services of affiliated companies
      8. Management of people entering and exiting the Company’s facilities
      9. Handling inquiries and requests from customers
      10. Exercising rights and performing obligations based on contracts with customers or laws
      11. The purposes clearly indicated when customers’ personal information is obtained
      12. Affairs related to each of the matters above
   2. **Transaction partners’ personal information**
      1. Implementation of and contact for business negotiations and meetings
      2. Providing information to and contacting transaction partners’ people in charge
      3. Performance of affairs that has been entrusted by transaction partners
      4. Management of people entering and exiting the Company’s facilities
      5. Affairs related to each of the matters above
   3. **Shareholders’ personal information**
      1. Management affairs for shareholders and shares
      2. Exercising of rights or performance of obligations by shareholders or the Company
      3. Creation of documents, records, or data based on laws or regulations
      4. Provision of services to shareholders
      5. Affairs related to each of the matters above
   4. **Personal information of employees, officers, directors and other persons who are part of the Company**
      1. Performance reviews
      2. Personnel management
      3. Payment of salaries/wages
      4. Management of deductions applicable to persons who are part of the Company
      5. Internal liaison, notification and communication
      6. Ensuring smooth performance of the Company's business affairs
      7. Affairs related to each of the matters above
   5. **Personal information of people who apply for jobs**
      1. The Company’s hiring activities and related affairs
4. **Joint utilization of personal information**  
   The Company may jointly use personal information with other parties under the parameters below.
   1. Matters of personal information that will be jointly used:
      1. Name, information related to contact information (address, telephone number, fax number, e-mail address, etc.), information related to workplace information (company of affiliation, name of department, name of position, etc.), content of inquiry, content of request, information related to product purchase (purchase history, etc.), and content related to contracts
   2. Scope of parties that may jointly use personal information with the Company:
      1. The Company’s group companies
   3. Purpose of the joint use:
      1. A purpose stated under (1) to (5) of the preceding paragraph
   4. Name of the party responsible for managing personal information to be jointly used:
      1. The Company
   5. Name, address and representative of the Company:
      1. See 7 "Name, address and representative of the Company."
5. **Requests for disclosure of personal information**  
   The Company has prescribed as stated below the procedures for requesting notification of the utilization purpose, disclosure, correction, cessation of use of personal information, etc.
   1. **Method of making a request**  
      Please enclose (i) the application form and (ii) the document that is necessary for confirming identity and then mail them to the address stated in 6 “Contact information for inquiries.”
      1. Application form
      2. A document required for identifying the principal (any one of the documents)
         1. Driver’s license (copy), health insurance card (copy), basic resident register card (copy), passport (copy), or alien registration certification (copy)

\* We will mail it to the address stated in each document.  
[Application form download](https://netstar.ai/wp-content/uploads/2025/09/Request-for-Disclosure-of-Retained-Personal-Data.docx)  
  
\* Case of a request by a representative

(a) Case of a legal representative of a minor  
Please additionally enclose a document that certifies the right of legal representation (e.g., the relevant person’s copy of family register or its abridged transcript) and a personal identification document related to the representative (item (ii) above).  
(b) Case of a legal representative of a legal ward  
Please additionally enclose a document that certifies the right of legal representation (e.g., certificate of registered matters) and a personal identification document related to the representative (item (ii) above).  
(c) Case of a delegated representative  
Please additionally enclose a letter of proxy from the principal making the request (with the principal’s signature) and a personal identification document related to the representative (item (ii) above).  
\* In the case of a request by a representative, we will mail it to the address stated in the personal identification document related to the representative.

* 1. **Information about making a request**
     1. We do not charge service charges, but we ask that you please bear the various expenses for creating an application form and mailing it to the Company.
     2. We will use personal information that was provided for the request only for replying to the request and managing that history.
     3. Please understand in advance that we will not return documents that were included for the purpose of confirming the request or confirming the representative.
     4. Please understand that we cannot accept requests made by telephone or by directly coming to the Company.

1. Contact information for inquiries  
   For inquiries about the Privacy Policy or other matters related to protection of personal information, please contact NetSTAR Corporate Communication Department at the Company's headquarters.  
   Address: 9883 500 W, Sandy, UT 84070 USA
2. Name, address and representative of the Company  
   Name of the Company: NetSTAR Global, Inc.   
   Address: 9883 500 W, Sandy, UT 84070 USA
3. Updating and revisions to the Privacy Policy  
   The Company may update or revise the Privacy Policy without giving advance notification. The Privacy Policy that has been updated or revised will be applied with priority over the Privacy Policy before updating or revision.

NetSTAR Global, Inc.

Revised 16 September 2025

**GDPR Privacy Policy**

NetSTAR Global, Inc. (hereinafter referred to as the “Company”), is strongly aware of the social importance of personal data protection; it hereby prescribes as follows a policy related to protecting personal data; and it is conducting activities to formulate, implement, maintain, and improve the mechanism for managing personal data.

The GDPR Privacy Policy applies in relation to all processing of personal data for which the General Data Protection Regulation is applicable (hereinafter referred to as the “GDPR”).

“Personal data” refers to a person's first name, surname, address, phone number, email address or other information through which a person is identifiable.

1. Ensuring the safety of personal data
   1. When processing personal data, the Company will comply with applicable laws, regulations, and other standards.
   2. The Company will make board members and employees aware of the importance of protecting personal data and will formulate and reliably implement regulations for the protection of personal data in order to appropriately use and protect personal data.
   3. In order to maintain and improve mechanisms for managing personal data, the Company will continuously conduct education and give instructions to board members and employees.
   4. The Company will establish a person responsible for management in each department that processes personal data and will appropriately manage personal data.
   5. The Company will implement information security measures and other safety measures and prevent unauthorized access to personal data or the loss, manipulation, destruction, or leaks of personal data.
   6. The GDPR Privacy Policy, related regulations, and mechanisms for managing personal data will be reconsidered as necessary and continuously improved.
2. Purposes of processing personal data  
   The Company may process personal data for the purposes stated below.
   1. Performing agreements or processing requests before the conclusion of agreements (Article 6.1 (b) GDPR)  
      In the event that you have concluded an agreement or made a request before conclusion of an agreement, the Company may process personal data in order to prepare and perform the relevant agreement.
   2. Communication (Article 6.1 (f) GDPR)  
      In the event that you made an inquiry or request to the Company, personal data may be processed in order to respond to the relevant inquiry or request. Processing of the relevant personal data is necessary in order to respond to the wishes of the person submitting the inquiry or request. The Company’s legitimate interest in using the personal data to contact you, is to respond to those inquiries for the facilitation of current or future business.
   3. Management of entry into and exit from the Company’s facilities (Article 6.1 (f) GDPR)  
      In the event that you entered the Company’s facilities, personal data may be processed in order to manage entry into and exit from the Company’s facilities. Processing of the relevant personal data is necessary in order to ensure the safety of the Company’s facilities and constitutes a legitimate interest for the Company,
   4. Responding to shareholders (Article 6.1 (c), (f) GDPR)  
      Personal data may be processed in order to conduct management work for shareholders and shares for the Company’s shareholders; in order for the shareholders or the Company to exercise rights or perform obligations; in order to create documents, records, or data based on laws and regulations; in order to provide services to shareholders; or in order to conduct work related to each of these items. Processing of the relevant personal data is necessary in order to ensure the shareholders’ rights. The processing is therefore partly necessary for the compliance with a legal obligation of the Company and partly in the legitimate interests of upholding shareholders’ rights.
   5. Application for hiring (Article 6.1 (b), (c), (f) GDPR)  
      In the event that you submitted an application for employment to the Company, personal data may be processed in order to respond to that application. Processing of the relevant personal data is necessary for the employment process of the Company, during the employment for the administration of the employment relationship and for its dissolution, subject to retention periods under applicable laws in regard to employment relevant documents.
   6. Marketing (Article 6.1 (a), (f) GDPR)  
      In the event that personal data will be processed for marketing, the Company will obtain consent in advance, where practically possible. In any event the Company has a legitimate interest in contacting existing and potential business partners for marketing.
   7. Use of a members-only website of the Company (Article 6. (b), (f) GDPR)  
      The Company may process personal data for the purpose of providing members-only services to a party registered with a members-only website of the Company. The Company may also obtain and analyze information, such as histories of browsing of a members-only website of the Company, and undertake to provide information or improve quality according to the customer's interests and preferences. Processing of relevant personal data is necessary for providing members-only services tailored to the needs of parties registered with a members-only website and to facilitate current and future business. The Company therefore has a legitimate interest.
   8. Legal Obligations (Article 6.1 (c) GDPR)  
      The Company may process personal data, if necessary to fulfil its legal obligations under applicable laws, for example with regard to legal retention periods.
   9. Retention of documents for civil law claims (Article 6.1 (f) GDPR)  
      The Company may process personal data, if it has a legitimate interest in storing it for the establishment and enforcement of, or the defense against, legal claims.
   10. Emergencies (Article 6.1 (d) GDPR)  
       The Company may process the personal data, if necessary, in order to protect vital interests of the data subject.
   11. Cookies and web beacons (Article 6.1 (a), (f) GDPR)  
       In the event that cookies and web beacons will be used to process personal data, the Company will obtain consent in advance. For information about use of cookies and web beacons, please refer to [here](https://netstar.ai/products/about/).
3. Transfer of personal data  
   The Company may, for the purposes below, transfer personal data to countries outside the European economic area (hereinafter referred to as the “EEA”), including Japan, within the scope that is necessary for accomplishing the purposes of the processing described in the previous article. In the event that a transfer will be made to a country outside the EEA, appropriate protection measures will be implemented in relation to transfer of personal data by concluding standard contractual clauses based on the GDPR.
   1. Joint use  
      Further, if necessary, the Company might share personal information with data processors and other companies, which offer ancillary services for administrative purposes, like shredding companies, IT providers, banks and external auditors, or which offer marketing services, like marketing companies.

(i) Matters of personal data that will be jointly used  
Name, information related to contact information (address, telephone number, fax number, e-mail address, etc.), information related to workplace information (company of affiliation, name of department, name of position, etc.), content of inquiry, content of request, information related to product purchase (purchase history, etc.), and content related to agreements

(ii) Name of the party that is liable for management of personal data that will be jointly used:  
The Company

* 1. Mergers  
     In the event that succession of business due to a merger or another reason will be conducted, the Company may transfer personal data to related third parties.

1. Period of saving  
   The Company will not save personal data beyond any of the following longer periods.

(1)The periods that are necessary for the purposes of processing the personal data or (2) 35 years from the receiving date of personal data.  
  
With regards to your right to erasure, the general Company rule is that all personal data must be deleted, if (1) the purpose for processing it has lapsed or (2) you object to the use of your personal data and  
(i) no legal requirements prohibit an early deletion, or  
(ii) no overriding legitimate grounds for further processing exist (in particular for establishment and enforcement of or defense against legal claims).

1. Rights of the data subject  
   The data subject will have the rights stated below. In the event that you will exercise a right stated below, please contact the office for inquiries.
   1. It will be possible to withdraw consent related to processing of personal data at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.
   2. It will be possible to submit requests to the Company about access to or rectification or erasure of personal data, restriction of processing concerning the data subject, to object to processing, or to request data portability.
   3. It will be possible to make complaints about the data protection supervisory authority that has jurisdiction for processing personal data.
   4. It will be possible to ask the Company for a copy of a document that indicates the content of appropriate protection measures related to the transfer of personal data outside the EEA.
   5. It will be possible to make a request to the Company in order not to receive an application of decisions based only on automated processing, including profiling. In the case we do profiling, we inform the data subject about the existence of automated processing, including profiling and meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.
   6. The provision of personal data by you is not a statutory or contractual requirement. However, we will need your name or the name of a person authorized by your legal entity to enter into any possible contract. If you do not provide contact details of any kind, we will not be able to contact you.
2. SSL/TSL encryption   
   For security reasons and to protect the transmission of confidential information, such as orders or inquiries, which you send to us as site operator, this site uses SSL/TSL encryption. You can recognize an encrypted connection, if the address line of the browser changes from "http://" to "https://". If SSL/TSL encryption is activated, the data that you send to us cannot be read by third parties.
3. Inquiry sheet  
   If you are accessing this site to contact NETSTAR GLOBAL, INC., we will ask you to give your consent within the meaning of Art 6.1 (a) GDPR, by ticking a box. Your request will be forwarded to the applicable contact to process your request. You have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.
4. Contact information for inquiries  
   For inquiries related to personal data protection, such as the GDPR Privacy Policy, please contact the Corporate Communication Department at the Company's headquarters at NetSTAR Global, Inc.  
   a. NetSTAR Global, Inc. Co., Ltd. (headquarter)  
   Address: 9883 500 W, Sandy, UT 84070  
   Email: mwc@netstar-inc.com
5. Updating and revision of the GDPR Privacy Policy  
   The Company may update or revise the GDPR Privacy Policy without giving advance notification. However, subsequent substantive or material changes will be communicated appropriately. The GDPR Privacy Policy that has been updated or revised will be applied with priority over the GDPR Privacy Policy before updating or revision.

NetSTAR Global, Inc.

Revised 16 September 2025

**CCPA/CPRA Privacy Policy**

NetSTAR Global, Inc. is strongly aware of the social importance of protecting personal information; it hereby prescribes as follows a policy related to protecting personal information; and it is conducting activities to formulate, implement, maintain, and improve mechanisms for managing personal information.

The California Consumer Privacy Act of 2018 (CCPA), as amended by the California Consumer Privacy Rights Act of 2020 (CPRA) gives California residents certain rights with respect to their Personal Information. Therefore, this CCPA/CPRA Privacy Policy applies to the rights and treatments related to California residents’ Personal Information and/or Sensitive Personal Information covered by the CCPA/CPRA.

“Personal Information” means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Personal Information does not include de-identified or aggregated information.

“Sensitive Personal Information” means Sensitive Personal Information clearly defined in CPRA

1. Ensuring the Safety of Personal Information
   1. When handling Personal Information, NetSTAR Global, Inc.will comply with applicable laws, regulations, and other standards.
   2. NetSTAR Global, Inc. will make board members and employees aware of the importance of protecting Personal Information and will formulate and reliably implement regulations for protecting Personal Information in order to appropriately use and protect Personal Information.
   3. In order to maintain and improve mechanisms for managing Personal Information, NetSTAR Global, Inc. will continuously conduct education and instruction for board members and employees.
   4. NetSTAR Global, Inc. will establish a person responsible for management in each department that handles Personal Information and will strive to appropriately manage Personal Information.
   5. NetSTAR Global, Inc. will implement information security measures and other safety measures and will strive to prevent unauthorized access to Personal Information or the loss, manipulation, destruction, or leaks of Personal Information.
   6. The CCPA/CPRA Privacy Policy, related regulations, and mechanisms for managing Personal Information will be reconsidered as necessary and continuously improved.
2. Collection, Use, and/or Disclosure of Personal Information  
   NetSTAR Global, Inc. may collect, use, and/or disclose Personal Information. Personal Information which may have been collected by NetSTAR Global, Inc.in the preceding 12 months and may be disclosed is as listed below.

|  |  |  |  |
| --- | --- | --- | --- |
| Personal Information / Sensitive Personal Information Categories and Examples | Source Categories | Business or Commercial Purposes | Categories of Third Parties with Whom Personal Information is disclosed |
| Identifiers:  Real name, contact information (postal address, phone number, fax number, email address, etc.) or other unique identifiers,  Employer information (company name, department, job title, etc.)  Other similar identifiers | Direct from the consumer  Third-party business partners (e-commerce operators, customer support service providers, etc.) | Performance/Implementation based on contract or processing a request prior to entering a contract  Processing of an inquiry or request made to NetSTAR Global Inc.  Providing or improving our products or services  Registration for a members-only website of NetSTAR Global Inc. and members-only service provision, usage analysis and quality improvement  Payment for our products or services  Providing services for warranty, recall, service campaign or other quality issue  Management of entry into and exit from NetSTAR Global facilities  Attending to shareholders  Processing of job applications  Marketing activities  Compliance with legal, regulatory or contractual requirements  Detecting security incidents  Protecting against fraudulent or illegal activities | Third-party business partners (e-commerce operators, customer support service providers, etc.) |
| Commercial information (inquiry details, request details, purchase information (purchase history, etc.) agreement details) | Direct from the consumer  Third-party business partners (e-commerce operators, customer support service providers, etc.) | Performance/Implementation based on a contract or processing of a request prior to entering into a contract  Processing of an inquiry or request made to NetSTAR Global Inc.  Providing or improving our products or services  Payment for our products or services  Providing services for warranty, recall, service campaign or other quality issue  Marketing activities  Compliance with legal, regulatory or contractual requirements  Detecting security incidents  Protecting against fraudulent or illegal activities | NetSTAR Global Inc.  Third-party business partners (e-commerce operators, customer support service providers, etc.) |
| Network activity information (information collected via cookies and web beacons) \*See [here](https://netstar.ai/products/about/) for details on cookies and web beacons. | Use of NetSTAR Global Inc. websites | Marketing activities  Improvement of NetSTAR Global Inc. websites | NetSTAR Global Inc.  Advertising technology partners (advertising firms that collect information via cookies, web beacons, etc.) |
| Employee’s Sensitive Personal Information  -Social Security Number,  -Health Information,  -The content of emails and other text messages sent or received through NetSTAR Global’s Email system,  -Driver’s license information,  -State ID Card  -Passport Information  -Bank account data,  -Criminal record and deportation history | Direct from the consumer (Employee or its candidate) | Human Resources Management  Employment/Hiring  Supporting Employee’s health and safety condition  Compliance with legal, regulatory or contractual requirements  Protecting against fraudulent or illegal activities | NetSTAR Global Inc. (to the extent for the management of expatriate from or employee or officer of such companies, the compliance with legal, regulatory or contractual requirements, or the protection against fraudulent or illegal activities) |
| Our products/service user’s Sensitive Personal Information  -The content of emails and other text messages sent or received through NetSTAR Global Inc. email system,  -Driver’s license information,  -State ID Card  -Passport Information  -Bank account data, debit card and/or credit card number | Direct from the consumer  Third-party business partners (e-commerce operators, customer support service providers, etc.) | Performance/Implementation based on a contract or processing of a request prior to entering into a contract  Providing or improving our products or services  Payment for our products or services  Providing services for warranty, recall, service campaign or other quality issue  Marketing activities  Compliance with legal, regulatory or contractual requirements  Detecting security incidents  Protecting against fraudulent or illegal activities | NetSTAR Global Inc.  Third-party business partners (e-commerce operators, customer support service providers, etc.) |

1. \*Sale and Share of Personal Information  
   “Sell,” “selling,” “sale,” or “sold,’’ means selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a consumer’s personal information by the business to a third party for monetary or other valuable consideration.  
     
   “Share,” “shared,” or “sharing” means sharing, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a consumer’s personal information by the business to a third party for cross-context behavioral advertising, whether or not for monetary or other valuable consideration, including transactions between a business and a third party for cross-context behavioral advertising for the benefit of a business in which no money is exchanged.  
     
   NetSTAR Global, Inc. may sell certain Personal Information to a third party according to the above matrix.
2. NetSTAR Global, Inc. may use, on NetSTAR Global, Inc.’s websites, cookies, web beacons or similar technology provided by advertising technology partners to collect your network activity information. The advertising technology partners may use the network activity information collected to deliver advertising to NetSTAR Global, Inc.’s websites or other companies’ websites corresponding to such collected information. Further, NetSTAR Global, Inc. may also share, within the purpose stated in the above matrix, Personal Information with its group companies. Sharing information such as this manner may be defined as “Selling” Personal Information provided in CCPA/CPRA.  
     
   NetSTAR Global, Inc. will not “sell” or “share" Personal Information in any manner other than the above.
3. Retention Period  
   NetSTAR Global, Inc. will retain Personal Information for the period necessary to fulfill the purpose outlined in this privacy policy unless the longer retention period is required or permitted by law.
4. Rights of California Residents  
   California residents have the rights stated below. To exercise any of the rights stated below, please contact us using the contact details provided further down.
   1. The right to know about collection, and/or sale or share of their Personal Information  
      You, California resident, have the right to request, up to twice in a 12-month period, that NetSTAR Global, Inc. disclose your Personal Information collected, used, disclosed and/or sold by NetSTAR Global, Inc. in the preceding 12 months. Once NetSTAR Global, Inc. receives your request and verify your identity according to CCPA/CPRA requirements and this Privacy Policy, NetSTAR Global, Inc. will disclose, within the scope required by CCPA/CPRA, to you the information you request in the following areas: (1) the categories and/or the specific pieces of Personal Information NetSTAR Global, Inc. collected about you; (2) the categories of sources for the Personal Information; (3) NetSTAR Global, Inc.’s business or commercial purpose for collecting and/or selling or sharing that Personal Information; (4) the categories of third parties to whom NetSTAR Global, Inc. sold and/or shared that Personal Information; and (5) the categories of your Personal Information NetSTAR Global, Inc. sold and/or shared to third parties.
   2. The right to request deletion and/or correction of their personal information  
      You, California resident, have the right to request that NetSTAR Global, Inc. deletes or correct Personal Information that NetSTAR Global, Inc. has collected from you. However, if subject to certain exceptions permitted by law or regulation, NetSTAR Global, Inc. is NOT required to delete the Personal Information. For example, NetSTAR Global, Inc. are able to retain Personal Information necessary to (i) provide you with a service which a consumer has requested; (ii) provide you with assurances and safety in relation to a service; or (iii) to comply with legal obligations. Once NetSTAR Global, Inc. receives your request and verify your identity according to CCPA/CPRA requirements and this Privacy Policy, NetSTAR Global, Inc. will delete, within the scope required by CCPA/CPRA, your Personal Information from NetSTAR Global, Inc.’s records, unless an exception under the CCPA/CPRA or related law or regulation applies.
   3. The right to Opt-Out from the sale or share of Personal Information  
      You, California resident, have the right to direct NetSTAR Global, Inc. not to sell and share your Personal Information to third parties.
   4. The right to be free from discrimination for exercising rights  
      You, California resident, have the right to be free from discrimination or retaliation for exercising the above rights under the CCPA/CPRA.
   5. The right to limit the use and/or disclosure of Sensitive Personal Information  
      You, California resident, have the right to request to limit the use and/or disclosure of your Sensitive Personal Information to only that which is necessary for providing products or services to consumers except for the use and/or disclosure for certain purposes stipulated by law.
5. Procedures for Request to Exercise Rights as a California Resident
   1. Request  
      If you want to a request to exercise the above rights as a California resident, please fill the required information in the below request form with your signature, and then submit it via email or post to contacts listed under “6. Contact Information”[**Request form**](https://netstar.ai/wp-content/uploads/2025/09/CCPA-Request-Form.docx)However, please note that, when NetSTAR Global, Inc. processes your request, NetSTAR Global, Inc. will need information from you to confirm you are a California resident and verify your identity, and determine if NetSTAR Global, Inc. has your Personal Information and/or shares it with third parties. The requestor’s identification will be verified according to the methods and procedures required and/or permitted by CCPA/CPRA (including its related laws and regulations). Therefore, you may be asked to provide additional proof of identification so that NetSTAR Global, Inc. can verify your identity, and NetSTAR Global, Inc. may require that you validate the request.  
        
      \* Submitting a Request Through an Authorized Agent  
      If submitting a request through an authorized agent, additionally attach Power of attorney from the consumer who is the information subject (signed by the consumer who is the information subject) (if there exists a power of attorney pursuant to California Probate Code sections, it is also acceptable)  
      The identification of the authorized agent will be verified according to the methods and procedures required and/or permitted by CCPA/CPRA (including its related laws and regulations). Therefore, the authorized agent may be asked to provide additional proof of identification so that NetSTAR Global, Inc. can verify the authorized agent’s identity.
   2. Information about making a request
      1. NetSTAR Global, Inc. cannot respond to your request, if NetSTAR Global, Inc. cannot verify, with the degree of certainty required by CCPA/CPRA (including its related laws and regulations), your identity or authority to make the request.
      2. NetSTAR Global, Inc. do not charge service charges, but NetSTAR Global, Inc. ask that you please bear the various expenses for creating an application form and mailing it to NetSTAR Global, Inc..
      3. NetSTAR Global, Inc. will use and/or maintain, only for a response to your request and other purpose permitted by laws and regulations, your Personal Information that was provided for the request, within the scope permitted laws and regulations.
6. Contact Information  
   To inquire the CCPA/CPRA Privacy Policy or to exercise rights under the CCPA/CPRA, please contact the Corporate Communication Department at NetSTAR Global, Inc. Co., Ltd. Headquarters in Japan, or Privacy Request personnel at either NetSTAR Global, Inc. North America, Inc.  
   * + 1. **Email**
          1. NetSTAR Global, Inc. (Headquarters)  
             Email address: mwc@netstar-inc.com
       2. **Post**
          1. NetSTAR Global, Inc. (Headquarters)  
             Postal address: Attn: Privacy Request  
             9883 500 W, Sandy, UT, 84070 USA
       3. **Telephone**
          1. Toll-free number: 1-650-600-3850
7. Consumers Under the Age of 16  
   NetSTAR Global, Inc. does NOT target or knowingly (i) collect any Personal Information from minors under 16 years of age("Minor") and (ii) sell or share such Personal Information. However, if Minor supplies Personal Information to NetSTAR Global, Inc. and such Minor or its parent or guardian wants NetSTAR Global, Inc. to do appropriate treatment based on applicable laws, please contact us via a contact under “6. Contact Information” according to “5. Procedures for Submitting a Request to Exercise Rights as a California Resident”.
8. Updates and Revisions to the CCPA/CPRA Privacy Policy  
   NetSTAR Global, Inc. may update or revise the CCPA/CPRA Privacy Policy without prior notice. The updated or revised version of this CCPA/CPRA Privacy Policy shall take precedence over the previous versions.

NetSTAR Global, Inc.

Revised 16 September 2025